



Lokhen S.r.l. is more and more committed every day to satisfy the needs of the customers. The company mission of **Lokhen S.r.l.** is defined by the following targets:

General targets for the Quality:

- providing products of high quality, which satisfies all the customers expectations in terms of PERFORMANCE, of QUALITY, of RELIABILITY and of EFFECTIVENESS;
- providing products, which continuously improves the image of **Lokhen S.r.l.** in the national and international market;
- providing products, that satisfies regulatory requirements of the customer and of all interested parties.

General targets for the Environment:

- * Taking care of the surrounding environment and keeping good relations with the people living around the operational site;
- * Making every possible effort to protect the environment;
- * Pursuing a policy of continuous improvement of its environmental performances, minimizing, where technically possible and economically sustainable, any negative impact of its activities on the environment;
- * Monitoring carefully all processes (internal and/or related) on environmental impacts;
- * Pursuing with high regard the pollution prevention;
- * Raising awareness among suppliers of goods and services about the contents of the Environmental Policy;
- * Eliminating or reducing emissions, discharges and waste, adopting the technological processes, that offer the best environmental impacts in technical and economic terms;
- * Evaluating the environmental aspects of operational activities and adopting management procedures to ensure that plants and processes offer the best environmental protection;
- * Training to all employees to encourage any initiative aimed at protecting the environment;
- * Using, where possible, environmentally friendly products; pursuing life cycle analysis logics;
- * Fulfilling the environmental requirements;
- * Guarantee a chemical substances correct management according with the materials safety data sheet;

This policy has been issued, taking into account the context in which LOKHEN operates and its mission (see web site): *Excellence in quality and absolute functionality.*

The considered context takes account:

- of the national and international market
- of the type of market, related to the automotive sector
- of the type of customers,
 - o truck&trailers
 - o first plant
 - o distributors and bodybuilder
- of the type of processing
- of the materials used
- of the type of machines and used plants
- of the human resources employed
- of the know-how and the organisational knowledge
- of the suppliers and consultants
- of the territory and the cultural context in which operates the company.

To achieve these targets **Lokhen S.r.l.** has implemented an integrated Management System that complies with UNI EN ISO 9001, UNI EN ISO 14001 and of IATF 16949 :2016.

The target of the System is to comply with the requirements of the schemes listed above, as a means to satisfy both the organizational needs of the company and those of the “customers” and of the Stakeholders.

In particular, **continuous improvement targets will be formulated** periodically.



These objectives, defined by the **general manager, with the assembly of the associates**, will be documented and communicated to interested parties. The business objectives, in accordance with scientific and technological progress, will be applied to all activities and processes of the facility.

Everyone, within the limits of their respective competences, have to consider the **Quality and the care of the environment**, as issues of primary importance and as integral parts of their work activity. All employees are encouraged to make improvement proposals concerning their own work.

The senior management is **committed to provide** the necessary resources for an appropriate personnel training and for an efficient maintenance of the integrated System, in order to achieve the highest levels in terms of recognition of economic results and maximum satisfaction of all employees.

In particular it has been delegated a representative of the senior management to occupy the function of **Head of the Business System**. He must ensure an efficient management of the implemented Business Integrated System, interacting with suppliers, employees, customers and institution of certificate and all interested parties.

This policy should be reviewed periodically in order to improve it continuously taking into consideration changes in legislation, requirements of its own code of conduct.

This policy must be distributed to all **Lokhen S.r.l.** personnel through bulletin board evidence and training activities and available to the public in every possible way of communication in an effective form and style and in any case always if required.

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